

REMARKS

In response to the Office Action dated August 14, 2003, Applicant respectfully requests reconsideration based on the above claim amendment and the following remarks. Applicant respectfully submits that the claims as presented are in condition for allowance.

In the Office Action dated August 14, 2003, Claims 1-36 were rejected as follows:

- Claims 1-15 were rejected under 35 U.S.C. section 102(b) as being anticipated by Neville (U.S. Patent No. 5,588,048); and
- Claims 16-36 were rejected under 35 U.S.C. section 103(a) as being unpatentable over Shaffer *et al.* (U.S. Patent No. 6,091,810) in view of Shaffer *et al.* (U.S. Patent Pub. No. 2002/0136381).

To the extent any of these rejections might still be applied to claims presently pending in this application, it is respectfully traversed.

Claims 1-36 were pending in this application. Claims 1, 13, 14, 16, and 27 have been amended. Accordingly, claims 1-36 will be pending herein upon entry of this Amendment. For the reasons stated below, Applicant respectfully submits that all claims pending in this application are in condition for allowance.

Examiner Escalante is thanked for the courtesies extended to Applicant's representative during the telephone interview of September 9, 2003. Agreements were reached as follows:

- Amendments to claims 1, 13, 14, 16, and 27 as presented above were discussed;
- Each of Neville (5,88,048), Shaffer *et al.* (6,091,810), and Shaffer *et al.* (2002/0136381) were discussed;
- None of the above references teaches the limitation: "wherein the forwarding telephone number is found by the GIS system"; and

- Claims 1, 13, 14, 16, and 27, as amended, have overcome the objections and rejections of record.

Independent claims currently pending are claims 1, 13, 16, and 27. In each of these independent claims, an amendment has been made to further clarify the invention. The amendment clarifies that the forwarding telephone number is found by the GIS system. Support for this amendment can be found in, for example, from line 8 of page 9 to line 11 of page 10 of the present application. As noted above, an agreement has been reached that none of the prior art references of record teaches this feature.

In view of the foregoing all of the claims in this case are believed to be in condition for allowance. Should the Examiner have any questions or determine that any further action is desirable to place this application in even better condition for issue, the Examiner is encouraged to telephone Applicant's undersigned representative at the number listed below.

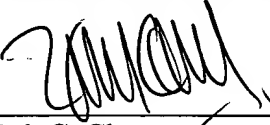
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Date: October 30, 2003

Respectfully submitted,

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